

Liberty Utilities - Process Flow Chart
Early Boiler Replacement Pilot (Gas)

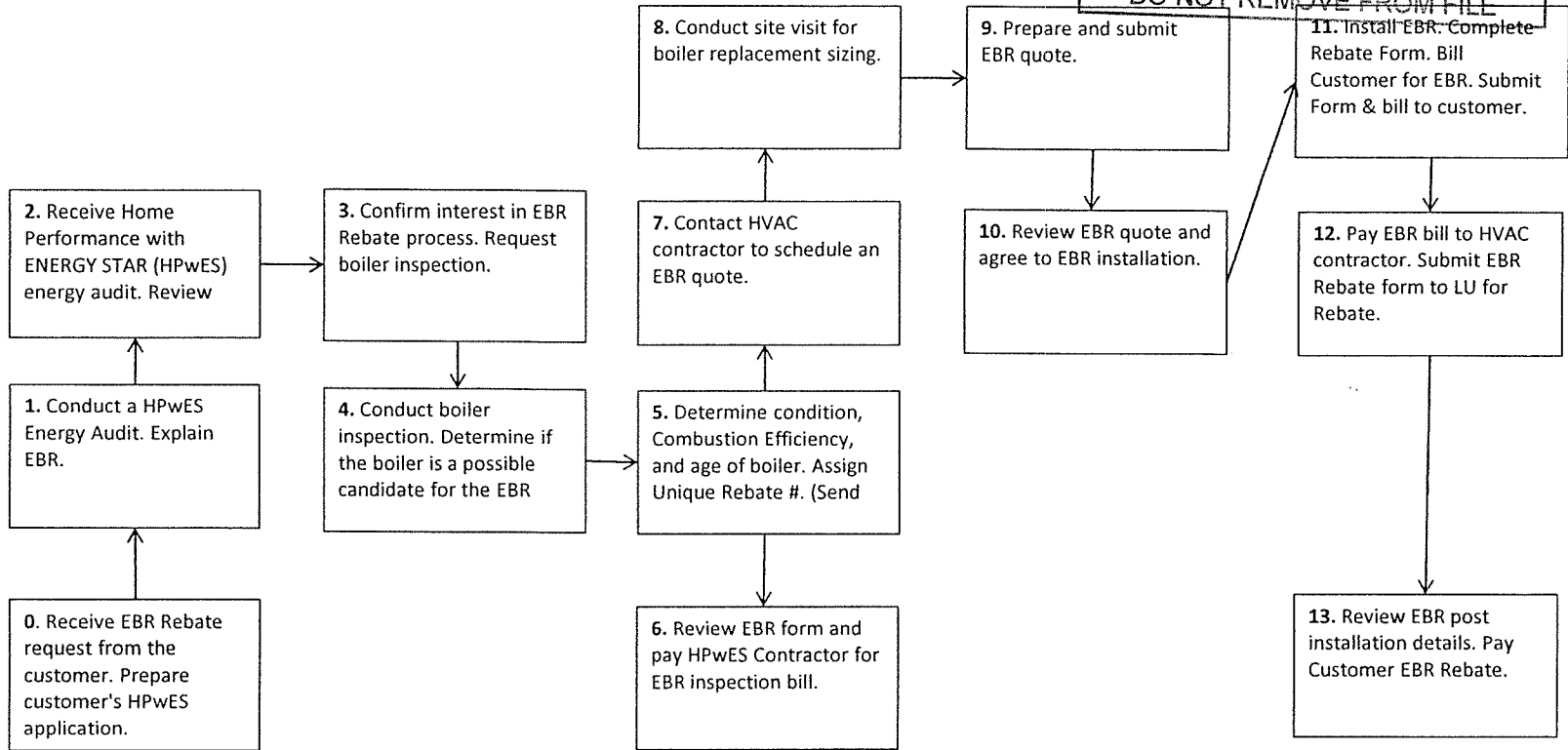
ORIGINAL	
N.H.P.U.C. Case No.	DE 12-262
Exhibit No.	17
Witness	Panel 4
DO NOT REMOVE FROM FILE	

HVAC Contractor

Customer

HPwES Contractors

Liberty Utilities
 Program Admin





PLEASE REVIEW THE COMPLETE TERMS AND CONDITIONS ON THE BACK OF THIS FORM.

Gas Account #: _____ Site Visit Date: _____ Energy Specialist: _____ Unique Rebate #: _____
(Requires # from Liberty Utilities before using form.)

Account Holder Name: _____

Address: _____ City: _____ State: _____ Zip: _____
(Where equipment is to be installed)

Phone #: _____ Email: _____

Landlord/Owner Name (if Applicable): _____

Address: _____ City: _____ State: _____ Zip: _____

Phone #: _____ Email: _____

Customer/Owner Signature: _____ Date: _____

EXISTING Natural Gas Boiler (Note: fuel switching/conversion is not eligible for this offer.) Photo of Boiler's name plate data taken by Specialist.

Equipment: FHW or Steam	Year Mfg.	Manufacturer	Model #	Serial #	Combustion Efficiency

CONTRACTOR INFORMATION (to be filled out by Licensed Heating System Contractor)

Company Name: _____

Address: _____ City: _____ State: _____ Zip: _____

Contractor's Name: _____ License # (Required): _____

Business Phone: _____ Fax: _____ Email: _____

NEW EQUIPMENT (New equipment must meet the minimum eligibility requirements.)

Equipment	Manufacturer	Model # and Serial #	AFUE Rating	Minimum AFUE Requirement	Rebate 50% of cost up to
Forced Hot Water Boiler, Natural Gas				90% or greater	\$3,000
Steam Boiler, Natural Gas				82% or greater	\$1,900

Cost of equipment installed: _____ Rebate request _____ Date installed: _____
(Attach copy of invoice) (50% of cost up to limits above)

Please select: Requested rebate payment should be mailed to Customer or Contractor at the address listed above.

I certify that the described equipment has been installed in accordance with all program guidelines and applicable codes.

Contractor's Signature: _____ Date: _____

DEADLINE AND NEXT STEPS TO PARTICIPATE

- The customer must complete and submit the following required documentation (please keep copy for your records):
 - Early Boiler Replacement Rebate Form — completed and signed by all parties.
 - Dated contractor receipt/invoice/work order noting the completion of installation by November 30, 2013.
- Documents must be postmarked no later than December 15, 2013.
Mail completed documents to: Early Boiler Replacement Rebate; c/o: Appliance Program Manager, 11 Northeastern Blvd, Salem, NH 03079; or email documents to: nhsaves@libertyutilities.com.
- Please allow approximately 4-6 weeks to review and process qualified claims.



EARLY BOILER REPLACEMENT REBATE PROGRAM TERMS AND CONDITIONS

1. **Customer Eligibility:**
 - a. Must be a residential customer of Liberty Utilities in a 1 to 4 family home with an active residential natural gas account.
 - b. Must request and participate in a Home Performance with ENERGY STAR Energy Audit between January 1, 2011 and November 30, 2013, prior to replacing your boiler.
 - c. Customer must be deemed eligible to participate and receive the Early Boiler Replacement Rebate Form from an approved home Energy Specialist. Only the Specialist can assign Unique Rebate # to valid rebate applications.
 - d. **Equipment must be installed by November 30, 2013.** The customer must complete and submit the Early Boiler Replacement Rebate Form and other required documentation to Liberty Utilities; **postmarked no later than December 15, 2013.**
2. **Existing Equipment Eligibility:** Existing equipment must be functional at the time of the Site Visit to be evaluated by the Energy Specialist. The existing steam or forced hot water boiler must be at least 10 years old at the time of the Site Visit, be atmospheric vented, non-condensing, and be fueled by natural gas. **Fuel switching/conversion is not eligible for this offer.** Customer must agree to a possible post-installation verification inspection. The chart on the front outlines the new equipment minimum requirements and Early Boiler Replacement maximum Rebate amounts.
3. **Rebates:** Subject to these Terms and Conditions, the Early Boiler Replacement Rebate, through its contractual Vendor, will pay rebates to homeowner or contractor for the installation of qualified equipment. Rebate total shall not exceed 50% of the installed costs stated on the supplied contractor receipt /invoice/work order. **Customers receiving the Early Boiler Replacement Rebate are NOT eligible for any other Liberty Utilities or GasNetworks heating equipment rebates on installed equipment**
4. **Rebate Application:** The Customer is responsible for submitting this completed Rebate Form which must include the Contractor License Number and signature. Incomplete applications will not be processed.
5. **Required Documents:** (Rebate will be delayed or denied if all documentation is not provided)
 - Completed Early Boiler Replacement Rebate Form
 - Dated contractor receipt/invoice/work order noting completion of installation and the cost of the installation.
 - Non-Owner occupied customers must provide proof of primary residence in the form of utility bill, cable bill, etc.
6. **Post-Installation Verification:** Prior to rebate payment, the Vendor reserves the right to conduct an on-site verification that the equipment was installed according to the guidelines of the program. It does not include any kind of safety review and should not be relied upon as one. If the Vendor determines that the equipment installed does not meet the program specifications as described in the application, the Vendor reserves the right to refuse to pay the rebate.
7. **No Warranties:** Liberty Utilities and Vendor do not make any representation of any kind regarding the results to be achieved by the equipment or the adequacy of such equipment. The Liberty Utilities and the Vendor expressly disclaim any and all warranties or representations of any kind, whether oral, statutory, expressed or implied, including, without limitation, warranties of merchantability, usage, suitability or fitness for a particular purpose. Contact your contractor for details regarding equipment performance and manufacturer warranties. Liberty Utilities and the Vendor do not endorse, guarantee or warrant any particular contractor, manufacturer or installation.
8. **Changes in the Rebate Offer:** The offer is available for installations completed **August 1, 2013 through November 30, 2013** only, and these Terms And Conditions may be changed, or terminated by Liberty Utilities and the Vendor at any time without notice.
9. **Contractor Insurance:** Liberty Utilities and the Vendor are not responsible for any damage that may be caused by or arise out of an installation of any equipment. The Customer should select a Contractor who carries appropriate insurance coverage and licenses.
10. **Liability:** Liberty Utilities and the Vendor are not liable for any Customer damages that may occur as a result of the termination of this program beyond the amount of the rebate.
11. **No Tax Liability:** Liberty Utilities and the Vendor are not responsible for any tax liability which may be imposed as a result of receipt of the rebates.